



QuestZones services comparison chart

Service	DSL	POS VPN	Customer Visibility	Firewall*	Industrial Router	VOIP Ready	Dial Up Resiliency	3G Resiliency	Proactive Management	Service Level Objective	Installation (Once off)	Contract (months)	Monthly**
Conventional internet (Likely what most currently have now)	✓									Up to Five Days	Varies	12	€40
QuestZones													
Basic Fare Broadband (15G)	✓			*						Best Effort	€100	12	€25
Basic Fare with Added Zip (30G)	✓			*						Best Effort	€100	12	€30
Back to the Buffet Broadband	✓	✓	✓	*						Best Effort	€100	12	€40
Business Broadband with Firewall*	✓	✓	✓	✓						Best Effort	€250	36	€55
IP TRANSACT Bronze	✓	✓	✓	*	✓	✓	✓			Best Effort	€250	36	€65
IP TRANSACT Silver	✓	✓	✓	*	✓	✓	✓	✓	✓	4 hour Mon - Fri (9 to 5)	€250	36	€99
IP TRANSACT Gold	✓	✓	✓	*	✓	✓	✓	✓	✓	4 hour 24 / 7 (365)	€250	36	€145

36 month contracts include reasonable buyout provisions available after 12 and 24 months

* Firewall includes Virtual Private Network (VPN), intrusion detection, anti-virus protection and content filtering. Can be added to any service for €25 per month.

** Price excludes VAT